

## Frequently asked questions

**1. How many places will be available at the Brossard day camp this year?**

As we did last year, we are actively working to plan the day camps in order to ensure a maximum capacity for children in a safe and fun environment for the kids and employees. We are confident that we will be able to offer a fun summer in compliance with the health regulations issued by the Public Health Department with a capacity at least equivalent to last year.

**2. Why aren't there more places in each camp?**

In order to ensure the safety of the children and monitors and to allow the application of the physical distance and hygiene measures issued by Quebec's public health, the monitor-child ratios are reduced. In addition, each group is assigned exclusively to one room.

**3. Why have specialized day camps been cancelled in 2021?**

The safety of children and counsellors is our priority. Since it would be too difficult to implement the physical distancing guidelines and hygiene measures recommended by Quebec's public health, the Ville de Brossard decided to cancel its specialized day camp programming for the 2021 season. Its cancellation will allow the city to concentrate on implementing the physical distancing guidelines and hygiene measures recommended by the public health department at the Les Frimousses camp.

**4. Given the cancellation of specialized camps, will there be more places available in the Les Frimousses camp?**

Unfortunately not, however we are actively working to plan the day camps in order to ensure a maximum capacity for the children in a safe and fun environment for the kids and employees. We are confident that we will be able to offer a fun summer in compliance with the health regulations issued by the Public Health Department with a capacity at least equivalent to last year.

**5. Who are considered essential service workers?**

Unfortunately not, however we are actively working to plan the day camps in order to ensure a maximum capacity for the children in a safe and fun environment for the kids and employees. We are confident that we will be able to offer a fun summer in compliance with the health regulations issued by the Public Health Department with a capacity at least equivalent to last year.

**6. How will registration work?**

During this exceptional time, new registration procedures have been implemented. Before registering their children, parents should be sure to familiarize themselves with the new process in 2 steps.

- A. Parents who hold an essential position, must go to [brossard.ca/camps](http://brossard.ca/camps) between April 6 at 10:00 a.m. and April 18 at midnight to complete the pre-registration form. Each family will indicate the weeks for which they are applying.
- B. Parents will need to provide proof of employment in a position considered essential, their child's name and age, and their bciti card number.
- C. The City will contact all parents registered for this pre-registration for confirmation and payment arrangements by April 23.
- D. Payment can only be made by credit card in a single payment. No transactions will be made at the Services Brossard counter.
- E. As of April 23, 6:30 p.m., the second registration sequence will begin and all Brossard parents will be able to go to [brossard.ca/camps](http://brossard.ca/camps) to proceed with their registration.

**7. Does my pre-registration guarantee that my children will have a place at day camp this summer?**

Unfortunately not. You have to wait for us to call you to confirm your registration and to proceed with the payment with you.

**8. Why is the pre-registration period in 2 steps?**

The City of Brossard has decided to prioritize children from families where at least one parent is employed in an essential position in order to ensure a place for them.

**9. Why will the 2<sup>nd</sup> step on April 23 only?**

We need to have confirmed with all the families of the 1st step to know the exact number of places available for the 2nd step for all families.

**10. What will be the cost per week?**

\$63.75 without childcare service

- 10% discount for the second child
- 15% discount for the third child

\$36.50 for childcare service

The childcare service option must be selected at the time of registration and cannot be changed afterward.

**11. Will my child be safe at day camp?**

In order to respect Quebec's public health instructions, the City of Brossard has created a new brigade. This brigade's mandate will be to ensure that all participants wash their hands frequently, disinfect surfaces and premises and to ensure that physical distance is respected.

**12. What measures will be taken to ensure the safety of children?**

Instructor-to-child ratios are reduced, each group is assigned exclusively to one room and groups remain separate. Parents will not be allowed to enter the facility with their children. Employees will wear their personal protective equipment at all times including procedural masks and eye protection. All measures will also be followed when swimming under the supervision of qualified lifeguards.

**13. What will happen if my child or another child at the same site contracts COVID-19?**

An isolation and disinfection protocol will be implemented and rigorously followed, in compliance with Quebec's public health directives.

**14. What will be the reimbursement procedure if my family situation changes and I no longer want, or am no longer able, to send my child to camp?**

The cancellation procedure will be made more flexible, given the exceptional circumstances in which we find ourselves. Reimbursement requests will be assessed on a case-by-case basis.

**15. Will the camp schedule be the same as in previous years?**

Yes, the camp schedule will remain the same: 9 a.m. to 4 p.m.

**16. Will childcare service still be offered?**

Yes, childcare service will be offered.

**17. Will the childcare service schedule be the same as in previous years?**

Yes, the childcare service schedule will remain the same – i.e., 7 a.m. to 9 a.m. and 4 p.m. to 6 p.m.

**18. Will outings still be offered?**

No, outings are cancelled for the 2021 season.

**19. When will day camp start?**

This year, the day camp will start on June 28, 2021.

**20. When will day camp end?**

This year, the day camp will end on August 20, 2021.

**21. The number of weeks in the regular camp program does not correspond to the number of summer vacation weeks in the school calendar. Can you explain why there is no eighth and ninth week?**

Camp leader, camp counsellor and special-needs counsellor positions are student jobs. We need to take this fact into account. The camp schedule is therefore based on day camp employees' availability and school calendar. This year, please note that an eighth week of organized activities will be added from August 16 to 20 at community centres. Places are limited and you should register your child at the same time as you register for the Ville de Brossard's day camp program. In addition, schools are not available for an eighth and ninth week of camp because the school board is preparing for the start of the new academic year at that time.

**22. Why does the Frimousses camp end on August 21?**

Camp leader, camp counsellor and special-needs counsellor positions are student jobs. We need to take this fact into account. The camp schedule is therefore based on day camp employees' availability and school calendar. In addition, schools are not available for an eighth and ninth week of camp because the school board is preparing for the start of the new academic year at that time. This year, please note that an eighth week of organized activities has been added from August 16 to 20 at community centres. Places are limited and you should register your child at the same time as you register for the Ville de Brossard's day camp program.

**23. Why are some schools not open?**

In 2021, Charles-Bruneau, Guillaume-Vignal, Ste-Claire and Samuel de Champlain schools will be closed to carry out renovation work scheduled by the school board. As a result, their rooms are not available this summer.

**24. Where are the camp sites in 2021?**

In 2021, the day camp will be offered at the following sites:

Sites	Dates
Centre communautaire Georges-Henri-Brossard	<b>June 28 to August 20</b> <b>(8 weeks)</b>
Centre communautaire Nathalie-Croteau	
Centre communautaire Notre-Dame-de-Bonsecours	
Centre communautaire Vanier	
École Antoine-Brossard	<b>June 28 to August 13</b> <b>(7 weeks)</b>
École Lucille-Teasdale	
École Marcelle-Gauvreau	
École Rose-des-Vents	
École St-Laurent	

**25. I'm not a resident of Brossard. Can I register my child in a day camp?**

Unfortunately not, since only Camp Les Frimousses is offered this year and is reserved for residents.

**26. Is it guaranteed that my children will be registered at the same site?**

No, at the time of registration, if there is only one spot left at the desired site, you could choose to register one child at that site and the other child at another site.

**27. Is it possible that places will become open between now and the first day of camp?**

Yes, a waiting list will be created when you pre-register.

**28. Who are the counsellors hired by the Ville de Brossard?**

The counsellors are aged 16 to 25 and come from Brossard or the surrounding area. They are trained in leading activities for children, first aid, supervising children and more. The Ville de Brossard ensures that its counsellors have all the skills required to take good care of your children.

**29. How should I prepare for registration?**

Ensure that:

- Your child has a valid [bciti](#) recreation pass
- You (the parent) have an email address, which will be used during the registration process
- Your child's [health form](#) has been duly completed (mandatory)
- Your child meets the age requirement for registering in the selected camp.

We also recommend that you prepare back-up options in case the camp in which you wish to register your child is full at the time of registration.

**30. I find the registration process difficult. Who can help me?**

Services Brossard representatives will be available to help you and answer your questions. You may reach them by calling 450-923-6311.

**31. If my child's [bciti](#) card is due to expire this summer, should I renew it?**

No, it's not necessary to renew it right away, since your child's [bciti](#) card will be valid at the time of registration.

**32. Can I register my 4 year old child if he attended pre-school this year?**

During the 2020-2021 school year, only one 4-year-old kindergarten class was active on the territory at Georges-P-Vanier school. The day camp team contacted the parents of the school directly to explain the registration process.

**33. When registering my child, I get a message saying that he or she does not meet the age requirement for his or her preferred camp. Can you tell me why?**

The age that is considered for registration in regular camps is the child's age on September 30, 2020. For specialized, aquatic, outdoor and training camps, the child must be of the required age on the day the camp begins.

**34. How can I pay?**

In 1 payment by credit card only when you will be called to confirm that your children have a place at camp this summer.

**35. My child has special needs. Can I register him or her for a city day camp?**

Absolutely. Day camps are open to participants of all kinds. In addition, the Programme d'Accompagnement has been enhanced in 2021, making it possible to accommodate more children with special needs. Registration for the Programme d'Accompagnement must be approved in advance by the day camp coordination team. Please make a request to Services Brossard so that a member of the staff can provide you with a form for evaluating your child's needs. Please write to [services@brossard.ca](mailto:services@brossard.ca)

**36. Do I need to provide a lunch and snacks for my child?**

Yes, food should be provided each day that your child goes to day camp.

- A backpack
- A cold lunch placed in a container, preferably insulated, with an ice pack
- A reusable water bottle (MANDATORY)
- Sneakers
- A swimsuit, swimming cap and towel
- Warm clothes for playing outside

**37. Is a microwave available so that my child can reheat his or her meal?**

Unfortunately, no microwaves are available.

**38. Do children go to the pool every day?**

At regular camps, we encourage swimming every day. However, we are waiting for the green light from the Public Health Branch to plan pool outings this summer.

**39. If there's no pool at the site of my child's camp, will he or she still go swimming?**

Bus transportation to pools is planned twice a week for sites that don't have one. However, we are waiting for the green light from the Public Health Branch to plan pool outings this summer. In addition, the rules of physical distancing and sanitary measures will be respected during bus transportation.

**40. Will my child be able to swim at Brossard's new aquatic complex?**

Yes, we are planning sporadic visits for all camp sites. However, we are waiting for the green light from the Public Health Department to finalize the schedules. In addition, the rules of physical distance and sanitary measures will be respected during the bus transportation.

**41. How can I ensure my child is safe during outings to the pool?**

Pools are monitored by trained lifeguards. Furthermore, all children attending day camps are required to take a swimming test the first time they visit the pool to confirm whether they need to wear a life jacket.

**42. Do I need to provide a life jacket for my child, and how do I ensure that it is worn?**

Yes, a life jacket must be provided by the parent. It's important to mention it on the medical form and follow up with the counsellor to ensure that your child wears the life jacket. In addition, a swimming test supervised by lifeguards is required for all day camp children.

**43. Should I advise camp supervisors if my child will be absent?**

Yes, it's important to call the camp or notify the counsellor if your child will be absent. Otherwise, a call will be made in the morning to confirm any absences.

**44. Can I pick my child up at camp before the end of the day?**

Yes. You simply need to inform the counsellor so that he or she can tell you where your child will be at the indicated time.

**45. Is there a way to contact camp counsellors during the day?**

Yes, all numbers for camp locations will be provided in Frim-info.

**46. My child has allergies. Are sites safe?**

It is important to mention your child's allergies in the health form. If an autoinjector (e.g., EpiPen) is required, it is essential that you indicate this on the form. Furthermore, it's important to provide a fanny pack so that your child can bring the autoinjector with him or her at all times.