

OUI J'AI MON BAC! PROJECT– PHASE 4

FAQs

First, the *Oui j'ai mon bac!* project is divided into two parts:

1st part: Implementation of the food waste collection (brown bin) to order to reuse these materials through composting or biomethanization.

2nd part: Implementation of incentive pricing for household waste/net household garbage (grey bin) to limit the quantities sent to landfill sites.

*** For now, the project targets single-family dwellings and residential buildings with 2 to 8 units. ***

IMPLEMENTATION PROJECT

1. How many households will take part in the project?

Approximately 26,000 addresses in sections will be participating in the *Oui j'ai mon bac!* project.

1,000 addresses have been participating since 2017 (phase 1 – pilot project in the S section).

5,000 addresses have been participating since 2018 (phase 2 – sections N, O and S).

8,000 addresses have been participating since 2019 (phase 3 – sections P, R, T and V).

12,000 addresses are being added in 2020 (phase 4 – sections A, B, C, E, I, J, L, M, X and Y)

2. When will phase 4 of the implementation project begin in sections A, B, C, E, I, J, L, M, X and Y?

The first collection will take place on Thursday, January 21, 2021.

3. Am I obliged to take part in this project if I'm one of the targeted households?

Yes. Participation in this project is mandatory. You will have the City's full support to help you understand and implement the project.

4. Are industries, commercial establishments and institutions (ICIs) eligible for this project?

No. The implementation project targets only single-family dwellings and residential buildings with 2 to 8 units for now.

5. When will food waste collection be implemented in all of the city's buildings?

Ville de Brossard is aiming to fully implement food waste collection city-wide by the year 2025. This timeline will allow it to reach the goal set in the *Politique québécoise de gestion des matières résiduelles* (the Quebec Residual Materials Management Policy) of banning organic waste from landfill sites by 2025.

BINS

6. When will the bins be delivered?

Brown and grey bins will be delivered in November 2020.

7. Will information documents be provided when the bins are delivered?

Yes. The following items will be delivered free of charge directly to your home:

- a brown bin for food waste
- a grey bin for your net household garbage (unless your garbage is collected in containers)
- a small kitchen container for easier sorting of materials
- an information pamphlet.

8. Who owns the bins that will be delivered for this project?

As with the blue recycling bins, Ville de Brossard remains the owner of the brown and grey bins.

9. Who is responsible for repairing damaged bins?

Ville de Brossard is responsible for repairing damaged bins or replacing them when necessary. To request a bin repair, contact Services Brossard at 450-923-6311 or by email at services@brossard.ca

10. If I move, do I keep the bins distributed in the context of this project?

No. The bins are associated with the street address by a unique serial number, so you are not permitted to take them with you when you move.

11. Can I choose the size of the brown bin (food waste) delivered to my home?

No. The size of the brown bin delivered to your home will be determined automatically by your type of residence.

12. Can I choose the size of the grey bin (for net household garbage) delivered to my home?

Yes. Three (3) sizes of grey bins (120 L, 240 L and 360 L) will be available for your net household garbage.

13. When can I choose the size of my grey bin (net household garbage)?

You can choose the size of your bin by phone or online (whichever you prefer) in September 2020. You will receive a letter explaining the bin selection procedure during in late August 2020.

14. What happens if I don't choose my bin during the selection period?

Since it is mandatory to take part in the new collection program, the size of the bins you receive will be determined automatically by your type of residence.

15. Can I exchange my bin for one of a different size?

Yes. You can exchange your bin for one of a different size.

Please note that the size of bin can only be changed ONCE per address, per owner. For all requests to change your bin size, contact Services Brossard at 450-923-6311 or by email at services@brossard.ca.

16. What can I do with my current garbage container?

You can keep your current container and use it for the green waste collection or branch and tree trimming collection.

The City also offers a pick-up service in order to recycle your bin. If you wish to do so, simply contact Services Brossard at 450 923-6311.

17. What should I do if my grey bin is full?

First, make sure you've sorted your household garbage properly.

Here are a few common examples of waste that should NOT be put into your grey bin, as well as the right ways to dispose of them:

- Grass clippings and dead leaves → Green waste collection
- Tree branches → Branch and tree trimming collection
- Construction scrap → Ecocentres
- Electronic appliances → Ecocentres
- Food waste → Food waste collection (brown bin)

If you continue to have a problem, contact Services Brossard at 450-923-6311 or by email at services@brossard.ca.

FOOD WASTE

18. Why is it necessary to ban food waste from landfill sites?

Food waste contaminates the soil (acidification) and the water (leachate) in landfill sites and produces greenhouse gases (biogases). It is also a resource with great potential for re-use, as, for example, in composting and biomethanization.

19. Do organic materials make up a large portion of my household garbage?

On average, between 40 and 50% of household garbage in Quebec consists of organic materials (food waste, green waste and other compostable materials).

20. What becomes of the food waste collected?

Waste is transported to the SÉMECS methanization plant in Varennes.

21. Will the compost generated by this collection be distributed to the program participants?

No, as the waste will be biomethanized.

22. Do I have to participate in the food waste collection program if I already compost at home?

Yes. Your participation in the food waste collection is a perfect complement to your home composting. Food waste of animal origin (meat, bones, grease, dairy products, etc.) cannot be composted at home but can be discarded in your brown bin.

23. What materials will be accepted or refused in the brown bin?

A guide to accepted and refused materials will be delivered to your home at the same time as your bins. You can also consult the guide by clicking [here](#).

24. Are kitty litter and animal waste accepted in the brown bin?

No. These materials are not accepted at the treatment centres because they may contain medications or chemical substances that can harm the quality of the compost.

25. Are disposable diapers accepted in the brown bin?

No. Disposable diapers are not accepted because they contain plastic. To prevent odours, be sure to put them in a plastic bag that you can close tightly and throw them out with your net household garbage.

26. Why are compostable, biodegradable and oxo-biodegradable bags not accepted in the brown bin?

These plastic-looking types of bags take much longer to decompose in treatment centres than organic materials. They thus become contaminants for the composting and biomethanization processes. This is why RECYC-QUÉBEC recommends forbidding these types of bags in the food waste collection program.

27. What can I do to prevent odours and flies?

- Put your brown bin curbside on collection days even if it is not full;
- Keep your bin out of the sun with the lid tightly on;
- Put your food waste into paper bags or newspapers;
- Alternate layers of wet and dry materials;
- Freeze or refrigerate your food waste and put it into your brown bin on collection day;
- Wash your bin out regularly with a gentle detergent or vinegar.

28. What can I do to prevent food waste from freezing in winter?

Line the bottom of your brown bin with newspaper or cardboard. It is also recommended that you insert a big paper bag similar to those used inside your green waste bin.

29. What can I do to prevent my brown bin from attracting animals?

- Keep the lid tightly on your bin;
- Apply Vicks VapoRub-type cough relief ointment around your bin's aeration holes and the lid.

30. What should I do with my brown bin if I go away on vacation?

It is recommended that you put your brown bin out for the last collection prior to your departure, and then wash it and leave it empty until you return from vacation. If you accumulate more food waste before leaving, it is also recommended that you freeze or store it somewhere cool while you are away.

INCENTIVE PRICING

31. What is incentive pricing?

Incentive pricing rewards citizens for their environmentally responsible waste management efforts. By properly sorting your household garbage, including food waste and recyclables, you will reduce the net amount of garbage you generate, which will ultimately lower the taxes you pay for collection costs.

32. How will incentive pricing work?

Incentive pricing will be established on the basis of the size of your grey bin (net household garbage). Citizens who use a 120-L bin will therefore be charged a lower rate than those who use a 240-L or 360-L bin.

33. How will incentive pricing be charged?

The "household waste" fee appearing on your 2021 property tax bill will be adjusted according to the size of grey bin (net household garbage) you chose.

COLLECTION CALENDAR

34. Will the collection calendar change after the project has been implemented?

Yes. The [collection calendar](#) will change as follows:

- The collection days for household waste/net household garbage will remain the same. The only difference is that the grey bin collection will take place **once every two weeks**.
- Food waste collection will take place **every week**, i.e. your brown bin (food waste) will be emptied **once a week**.

35. Why does the grey bin collection now take place every two week?

Given that between 40 and 50% of your garbage will now go in your brown bin, this will reduce the amount of household garbage headed for landfills. One grey bin collection every two week is therefore enough. Most of the odour-causing materials are those that should be discarded in your brown bin.

36. What should I do if the contents of my bin have not been collected?

Check that you have followed the specific procedures for each type of collection, or your waste will not be picked up. If you think you have followed the rules, contact Services Brossard at 450-923-6311 or by email at ervices@brossard.ca as soon as possible after the collection.